

# GMVO Paint & Polymers

July 15, 2003

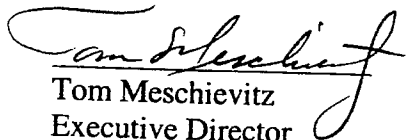
Mr. Robert Kaiser,  
Gallagher Kaiser  
13710 Mt. Elliot  
Detroit, MI 48212

Dear Mr. Kaiser

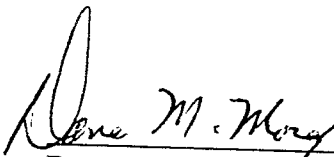
We would like to thank you for your significant contribution in the restoration of the Oklahoma City Paint Shop following the tornado of May 8<sup>th</sup>. The talent and dedication demonstrated by your employees were key factors in the success of this fast track reconstruction project.

The General Motors family gratefully acknowledges your contribution and cooperation during this endeavor and we would like to take this opportunity to express our sincerest appreciation.

Best Regards,



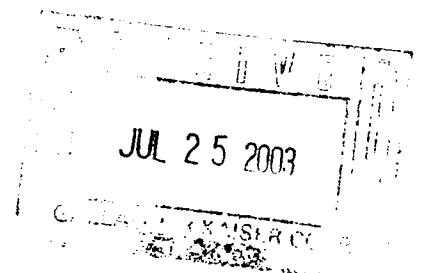
Tom Meschievitz  
Executive Director  
Paint & Polymers Engineering



Dana Morgan  
Director -  
Paint & Polymers Truck



Steve Schotters  
Director -  
Paint & Polymers Facilities





*Cadillac*

MOTOR CAR DIVISION GENERAL MOTORS CORPORATION

August 23, 1991

Mr. Robert Kaiser  
Gallagher-Kaiser Corporation  
13710 Mt. Elliot  
Detroit, MI 48212

Dear Mr. Kaiser:

This letter is in appreciation of the efficient and cost conscious manner in which your company completed the Waterborne conversion at the Cadillac-Detroit/Hamtramck Facility.

The plant was very impressed in the manner with which Gallagher-Kaiser was able to handle the relocation of the basecoat booths and to provide the installation of the heated flash zones. The schedule that was presented to you was very aggressive. The plant was also impressed with the fact that you were still able to complete the conversion as scheduled when you were asked after the start of construction to convert the plant's application systems from GMF hydraulic robots to GMF P-150's. It is to your credit and your company's that you were able to meet the goals set down for you by the plant.

Gallagher-Kaiser has shown that they are able to provide the needed engineering requirements, and manpower to staff the project in the field and shop capabilities to handle the job in such a manner as to keep the project moving ahead on schedule.

With the performance Gallagher-Kaiser has shown on this project, you will be invited to bid on future projects at this facility.

Once again thanks for the fine performance in this endeavor and the plant is looking forward to working with your company in the future.

Sincerely,

Gary W. Kopkau  
Plant Engineer