



August 31, 2004

Mr. Robert Kaiser
President
Gallagher-Kaiser Corporation
13710 Mt. Elliott
Detroit, MI 48212



Subject: Q1 2002

Dear Mr. Kaiser:

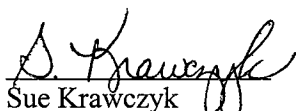
We are pleased to inform you that Gallagher-Kaiser Corporation, location code (G041A), has met the requirements of Q1 2002 for AS10, Paint, Major Projects.

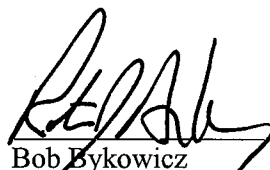
To acknowledge your achievement, you may continue to display the Q1 plaque and flag for your facility, which we hope you will proudly display as a symbol of your accomplishment and of your dedication in keeping your Q1 in good standing.

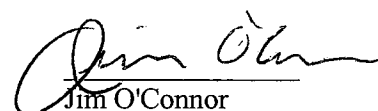
We congratulate Gallagher-Kaiser Corporation for this achievement and look forward to seeing the results of your efforts in the quality of the goods and services that you provide.

Please extend our congratulations and appreciation to your employees whose hard work was critical in enabling Gallagher-Kaiser Corporation to achieve Q1. We ask that you reinforce to all employees that Q1 is not the end of the road, but the first step towards continuous improvement in the quality of our products.

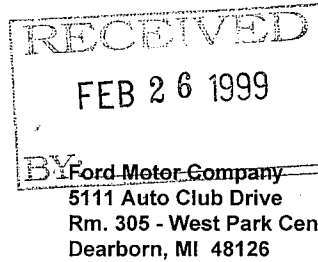
Sincerely,


Sue Krawczyk
Buyer


Bob Bykowicz
Purchasing Manager


Jim O'Connor
Q1 Coordinator





Richard C. Honecker
Executive Director
Facilities, Materials & Services Purchasing
Ford Automotive Operations

February 24, 1999

Mr. Robert S. Kaiser
President
Gallagher Kaiser Corporation
13710 Mt. Elliott
Detroit, MI 48212

Dear Robert:

Subject: Rouge Disaster

I wanted to take the opportunity to recognize and thank your management and staff for the extraordinary effort and outstanding results to enable rapid recovery of the Rouge Complex to production normality.

The conditions and operating environment were both complex and confusing, caused by such a major emergency. Your fast reaction to the needs and cooperation with Ford Staffs ensured we all pulled in the same direction.

In many respects, your role confirmed our need to develop a long-standing relationship. When really put to the test, you came through 100%.

Thanks again on behalf of Ford Motor Company.

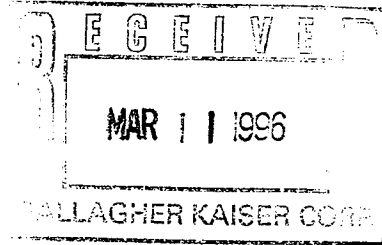
Sincerely,

cc: C. E. Mazzorin

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Inter Office



Body and Assembly Operations
Twin Cities Assembly Plant

March 7, 1996

Gallagher-Kaiser Corporation
13710 Mt. Elliott
Detroit, Michigan 48212

Attention: Mr. Robert S. Kaiser
Executive Vice President

Subject: Ford Motor Twin Cities Assembly Quality Upgrade Project.

Gentlemen:

After many years in facility engineering and having to deal with many different construction companies one tends to become a little callus and usually expects and receives what I call the **normal** results from **Detroit Contractors**. These results were echoed by the last two **Full Service Contractors** that we worked with and I went into this project expecting to receive another dose of the same old problems only to be pleasantly surprised finding out that Gallagher-Kaiser and their Staff were not what I call the **norm**. They were not only honest and above board, but actually delivered what was promised and did it in a timely manor. Since a majority of this project was installed on weekends, it was extremely complicated and could have caused many problems for the plant. While the project was not problem free, it went far smoother than any project of this magnitude in which I have ever been involved. I believe that this accomplishment is a tribute to the Gallagher Kaiser team directed by Mr Roger Anderson and my sincere thanks goes out to them.

I assure you that the name of Gallagher Kaiser will be on my list for future work at Twin Cities and I will recommend them for future projects whenever possible.

D. F. Cloutier
Paint ME Mgr.