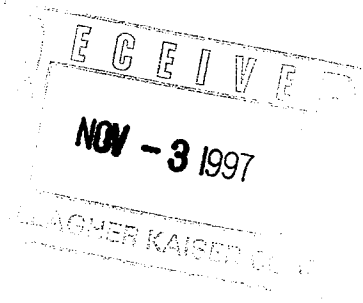


October 28, 1997

Gallagher-Kaiser  
13710 Mt. Elliott  
Detroit MI  
48212-1394 U.S.A.



Attn: Bob Kaiser  
Vice President

Dear Bob:

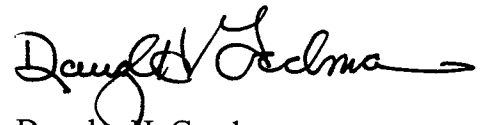
I would like to take this opportunity to thank your company for the outstanding work performed on the 98LH program. Mr. Terry Cosgrove has been extremely professional and helpful in making this one of the best changeovers in Chrysler's history. His involvement in the planning and execution of this program has been one of the reasons for our success.

I must complement you on the development of your staff, which blended so well into the Team Concept that we at Chrysler Corporation tried to instill on this program.

Your entire staff worked well within the structure of our Pilot plan of this seamless Vendor / Chrysler corporation Program. Terry was a critical part of the glue that held all of the members of the program together.

Once again I thank you and your staff on a job well done.

Sincerely yours,



Douglas H. Goodman  
Launch Executive  
Chrysler Corporation

cc: Terry Cosgrove